

SUNY Vaccination Verification Application Frequently Asked Questions

Q: Who needs to complete Verification?

A: Students who are fully vaccinated against COVID-19 should verify their vaccination using the [SUNY Verification Application](#).

Q: I did not get vaccinated in New York State, but I did get vaccinated. What do I need to do to get verified?

A: If you were vaccinated outside of New York State, you will need to log into the SUNY Verification Application and perform the manual verification process by uploading an image of your vaccination record. **NOTE:** You will only be able to upload an image of your vaccination record *after* you attempt to automatically verify your vaccination status by submitting your First Name, Last Name, Date of Birth, Zip Code and Phone Number.

Q: I uploaded a copy of my Vaccination Record via the Manual Process. Am I automatically verified?

A: Once uploaded, the NCC Student Health Office will attempt to verify your vaccination information. Once approved, your Vaccination Record will be updated to show that you are 'Manually Verified'. If it is not validated, the Student Health Office will reach out to the student via email for further information.

Q: I received my final dose in the last 15 days but am receiving an error message notifying me that I could not be verified. Why?

A: Error messages most commonly occur if 15 days has not lapsed since your last vaccination dose. You should wait at least 15 days from your last vaccine dose before attempting verification.

Q: It has been more than 15 days since I received my final dose, but I am receiving a message notifying me that I could not be validated. What do I do?

A: The SUNY Student Vaccination Pass validates your information against what is in the New York State Immunization Information Systems (NYSIIS) and the Citywide Immunization Registry (CIR) for a match. If you receive an error message, make sure that you have entered your information (First Name, Last Name, Date of Birth, Phone Number, and Permanent Zip code) correctly. For your name, please be sure to enter it as it is written on your Vaccine Card. If *any* information is different from what you provided or what is on your Vaccine Card, there will be no match found. To correct this, either re-enter your information or contact your vaccination site.

Q: My vaccination is verified. Do I have to verify it every semester?

A: No. Students only need to verify their vaccination once.

Q: I continue to have issues with my Verification. How do I obtain assistance?

A: Please contact the Student Health Office at HealthOffice@ncc.edu for assistance.